



Galaxy Auto Parts Warranty Policy

Welcome to Galaxy Auto Parts Warranty Services

Galaxy Auto Parts is committed to delivering high-quality auto parts to our customers. We understand the value of reliability in your vehicle's components, which is why we offer a comprehensive warranty program designed to give you peace of mind. Our warranty policy ensures that you understand your rights and the protections afforded to you when you purchase from Galaxy Auto Parts.

1. Standard Warranty Coverage

Our standard warranty covers defects in materials and workmanship across a range of auto parts. The duration and scope of the warranty vary by part category as follows:

Engine & Transmission Parts: Covered for 12 months or 12,000 miles, whichever comes first.

Electrical & Electronic Components: Covered for 6 months or 6,000 miles, whichever comes first.

Suspension & Steering Components: Covered for 3 years or 36,000 miles, whichever comes first.

Brake & Exhaust Components: Covered for 2 years or 24,000 miles, whichever comes first.

2. Warranty Claims Process

To file a warranty claim for a defective Galaxy Auto Parts product, please follow the steps outlined below:

- a. Contact: Reach out to our Warranty Department via the provided phone number or email address.
- b. Information: Be ready to provide your order number and a detailed description of the defect or issue.
- c. Guidance: Our warranty team will guide you through the claims process, which may include providing additional information or returning the defective part.
- d. Resolution: Upon approval of your claim, we will replace the defective part or offer a refund, depending on your preference and the part's availability.

3. Exclusions and Limitations

The warranty does not cover the following situations:

Damage resulting from improper installation, misuse, neglect, or accidents.

Normal wear and tear of the parts.

Modifications or alterations made to the part.

Consequential or incidental damages arising from the use of the part.

4. Full Warranty Document

For a complete understanding of our warranty terms and conditions, including any additional stipulations and procedures, please refer to our full warranty document available at [\[Link to full warranty document\]](#).

5. Contact Us

For any questions or further assistance regarding our warranty policy, please do not hesitate to contact our Warranty Department through the provided contact details. Our team is dedicated to ensuring your satisfaction and addressing any concerns you may have with Galaxy Auto Parts products.

Thank You for Choosing Galaxy Auto Parts

We appreciate your trust in our products and are here to support you through our warranty services to ensure a positive experience with Galaxy Auto Parts.